# You are cordially welcome to....





PROMOTING
PERFORMANCE

EXCELLENCE

BY NMC QC - CHENNAI

# **The Human Tendencies**

- If You Tell Me, I May Forget,
- If You Show Me, I May Remember,
- But If You Involve Me,

# I Will Make It Happen.

Performance Excellence Comes Through PARTICIPATION Only!

### THE PARTICIPATIVE CULTURE

- To Make You Participate, You Need To Be Trained
- And Training Brings Teaming With Quality.
- If You Want To Participate,
- ---Further You Need To Have ...
  - Human Faith
  - Human Resilience
  - Human Dignity
  - Sense Of Belonging
  - Workmanship
  - Participation Aptitude

# QUALITY

## WHAT IT IS ?

- Satisfying A Set Of Given Needs.
- Fitness For Use.
- Conformance To Specification Requirements.
- Which Gives Satisfaction / Delight To User.
- "The Degree Of Excellence Of A Thing" (Webster's Dictionary)
- "The Totality Of Features And Characteristics That Satisfy Needs" (ASQC)

# Inspection

Does It Give Quality?

Basic For All Quality System, But Inspection Is...

- A Post-mortem Function.
- An Obsolete Term.
- Detection After Occurrence Of Defect.
- 100 % Inspection Is Not 100% Quality.
- Is Not A True Factor For Quality.

Then What Is The Alternate?

- Quality Control . . . .
- Quality Assurance . . .
- Total Quality Management (TQM)
- Total Productive Maintenance
- ISO 9000 , 14000
- QS-9000/TS-16949
- Six Sigma, Zero Defects (PPM)
- Deming's Award. And Many More
- All These Indicate There Is No Finish Line For Quality!
- Everywhere 5S, Kaizen & Quality Circle are the basic requirements

# nmc Claims "QUALITY IS FREE"

COST OF QUALITY

COST
OF
QUALITY
OR
QUALITY
IMPROVEMENT
INVESTMENT

BENEFITS:
LESS SCRAP
LESS REWORK
LESS DEFECTS
LESS INSPECTION
LESS OVERHEADS
LESS TEST FAILURES
LESS FIELD FAILURES

AND LOT MORE

+++ QUALITY IS FREE +++



# Techniques for Quality Production & Productivity

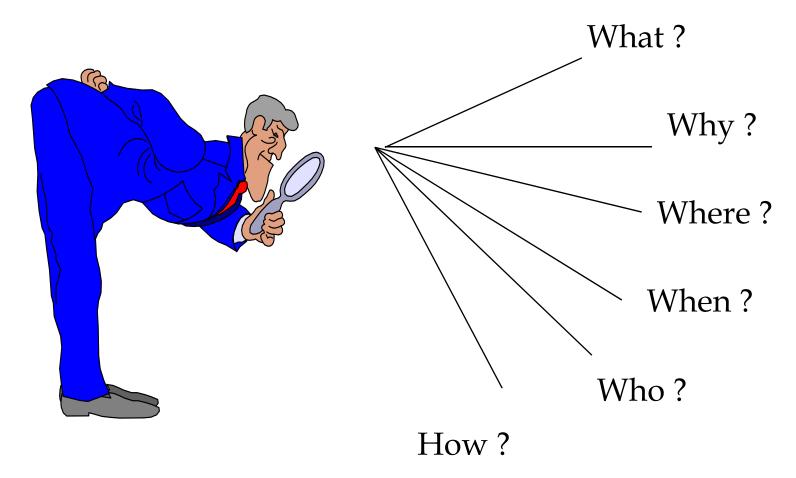


# **Course Outline**

- What is 5S?
- Importance of 5S
- How to practice 5S?
- Benefits of 5S

## WANT TO SOLVE YOUR PROBLEM?

# System Freindly Questions



110% - YOUR SOLUTION IS READY!!

# What Is 5S – HOUSEKEEPING

 A positive 5 steps approach to achieve all-time high in productivity, quality, safety, and employee satisfaction



- YOUY WILL FURTHER BE TOLD......
  - What Is 5S?
  - WHERE TO USE 5S?
  - When to use 5S?
  - Why it is called 5S?

# Interest of the second of the

# 5S comes from the first letters of the Japanese words seiri, seiton, seiso, seiketsu, and shitsuke

# The five S's....

1s	Seiri	Sorting out	Sorting
<b>2</b> s	Seiton	Systematic Arrangement	Organizing
3s	Seiso	Spic & Span	Cleaning
4s	Seiketsu	Serene atmosphere	Standardization
<b>5</b> s	Shitsuke	Self-Discipline	Training & Development

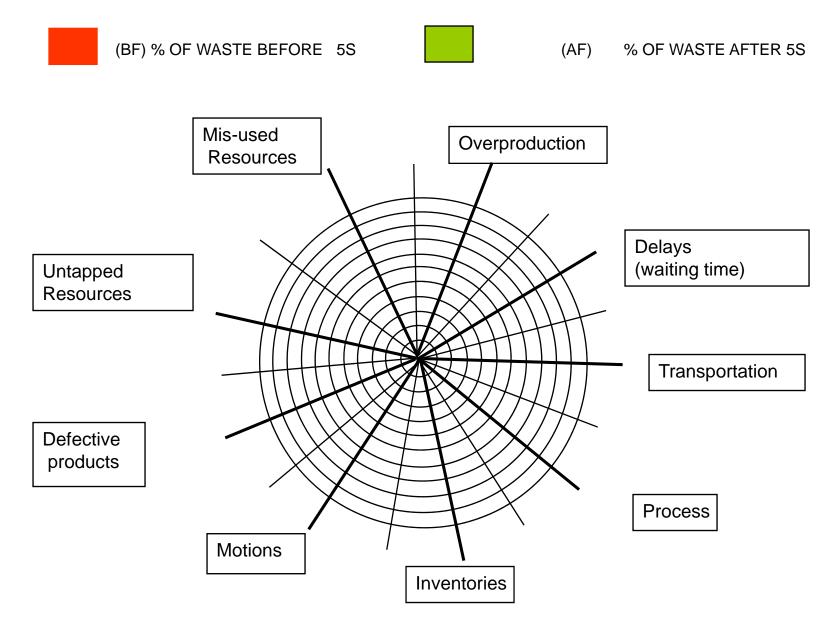
# Example of standardized work area

•Slogans, banners



Clear, shiny aisle ways

### NINE WASTE RADAR CHART



YOU WILL KNOW WHAT THESE ARE

# **KAIZEN**

- "Kai" means change, and "Zen" means good (for the better).
- kaizen is for small improvements, but carried out on a continual basis
- involve all people in the organization.
- Kaizen is opposite to big spectacular innovations.
- Kaizen requires no or little investment.

55 Does not want you to do **Extraordinary things** But wants you to do **Ordinary things** Extraordinarily well

- Implementing Techniques for each S
  - The secret to implement a successful 5S program.



• WHAT IT IS?

WHAT IT IS NOT?

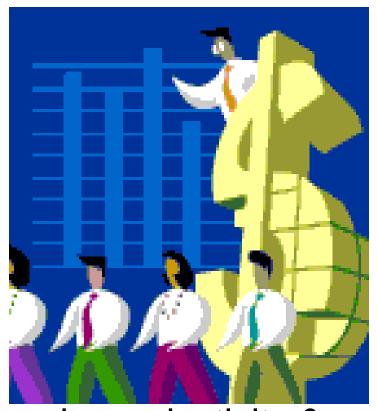
# WHAT IT IS?

# WHAT IT IS NOT?

Management philosophy / Self- Improvement methodology.	A new "program of the month	
Breakthrough	SOW – Same old way	
୍ୟାଧ୍ୟ ନ୍ୟା ପ୍ରଥମ	Bottom-up	
A permanent solution, way of life	A quick fix. "instant pudding".	
Participation by all voluntarily	Compelled	
Will become a day-to-day activity	Once in a blue moon activity.	
Creates a healthy competition between Teams to excel each other.	Stemmed out of jealousy. jealousy.	

# The Ultimate Benefit

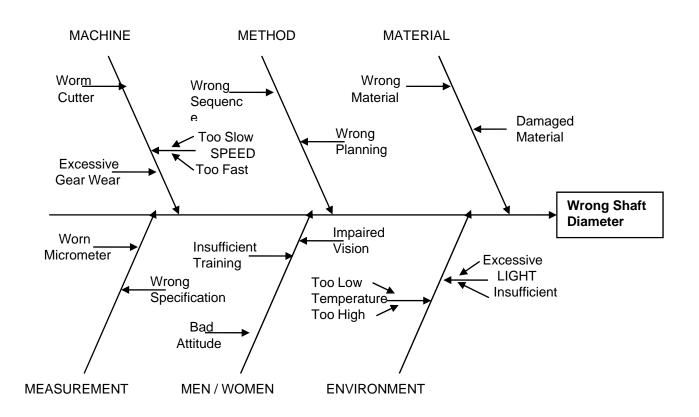
- Teamwork
- New culture
- Increase in Productivity
- High Profit
- Huge Money
- Excellent Welfare
- High Employee Motivation



 Results in continuous increase in productivity & Motivated Employees

### **EXAMPLE OF COMPLETED CAUSE & EFFECT DIAGRAM**

# Effect— Wrong Shaft Diameter



# Is your Factory is in this status?

- Kindly share
- Don't worry, JUST TRULY
   FOLLOW the course and
   YOU WILL get the solutions

# YOU WILL ALSO BE CONFIDENT WHEN YOU CONTACT US!

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