

# KAIZEN

(GRADUAL CONTINUOUS IMPROVEMENT)

KAIZEN means gradual, unending improvements. This means doing little things for achieving ever-higher standards.

KAIZEN'S clear message is "every time you do, make it better and try to improve upon the next time."

KAIZEN - Every quality leader says, that this is the simple truth behind Japan's super economic development.

KAIZEN - The real power to gain the ability to adapt manufacturing processes as per changing customer and market requirements

KAIZEN - Learn the lesson – "You make your product OBSOLETE, before others do it. If you don't, you can't compete with those who do it."

**Introducing KAIZEN practice** into your work place, **Could easily increase the productivity** anything between 20% and 100% or more without any major capital investment.

Can lower the break-even point. Will enable the company to attain competitive opportunities "Quickly"- both in sluggish and Fast -growth economy. Can work in any culture and environment

## **COURSE CONTENTS**

### **1. KAIZEN - CONCEPT**

Customer orientation , TQC , Robotics , QC Circles, Suggestions, Workplace discipline, KAMBAN, J-I-T, Zero defect, Productivity Improvement, New product Development.

### **2. KAIZEN – IMPROVEMENT.**

Kaizen vs innovation , Kaizen and Measurement.

### **3. KAIZEN by TQC.**

Quality Control vs Quality of people , QC approach , PDCA Cycle , Kaizen at grassroots.

### **4. KAIZEN - PRACTICE**

Management - Oriented, Small Group - Oriented, Individual - Oriented kaizen. Suggestion System.

### **5. KAIZEN MANAGEMENT**

Cross- Functional Management, Policy Deployment, Quality Deployment, TPM.

### **6. KAIZEN - PROBLEM SOLVING.**

Problems in Management, Labour – Management Relations, Productivity Culture, Top-Management's Commitments.

### **7. CORPORATE CULTURE CHANGE.**

The Customer- the ULTIMATE judge of quality, Vendor Relationship, Changing Corporate Culture.

\* **Course contents will be tailor made to suit the Target Group.**

\* **Target Group : Grass Roots, Supervisors and Managers.**